



Key Point: *Agency Websites should be used as a tool to inform the public of their rights and responsibilities as it relates to the services provided by the agency.*

Title VI Information to Post:

- Title VI public notice
- Discrimination complaint form
- Discrimination complaint procedures
- Information about how the public can access language assistance

ADA Information to Post:

- ADA complaint procedures
- ADA complaint form
- ADA public notice
- Reasonable Modifications Information
- Information about ADA related services (complementary paratransit, demand response services)
- ADA-related service policies
- ADA-related eligibility forms and procedures

Where should this information be posted?

The information has to be posted in a clearly visible and easy to find location on the website and in all agency buildings that are publicly accessible and in all accessible formats used to communicate with the public. Information posted on your agency's website must be posted in a clearly visible and easy to find location on the website. For example, placing a link to the civil rights information under the "About Us" tab, the bottom of the transit page, under the policies tab or under a tab labeled Nondiscrimination.

Sample Agency Information to Post on Agency Websites

Title VI Public Notice:

<http://www.ridesmtd.com/about/diversity/>

Title VI Discrimination Complaint Procedures and Form:

<http://www.ridettransfort.com/abouttransfort/non-discrimination>

Sample ADA-related Information:

<https://www.ridesmtd.com/about/ada-policy/>